

## Paws & Claws Total Dog Grooming Information

**Caring for our clients' four-legged family members is our top priority!** Our experienced groomers are passionate about making your pets look their very best. We take pride in providing your pets with a clean, comfortable, & safe environment.

### Grooming Services

**Canine Full-Service Groom** - Pricing starts at \$60, & increases based on size, breed, & coat type

When you book a full-service groom, your dog will receive a bath, nail trim, & any brushing &/or trimming their coat type requires.

\*Please note, we do not shave double-coated breeds (Siberian huskies, golden retrievers, Australian shepherds, etc). Shaving a double-coated dog takes away an important protective layer & can damage the coat permanently.

**Canine Bath** - Pricing starts at \$30, increases based on size, breed, & coat type

Bathing your dog at home can be a challenge. Save your back & your bathtub & let our groomers do it for you! A nail trim is included with every bath.

\*This service does not include brushing or trimming. We do not bathe matted dogs, as a bath can significantly worsen matting.

**Feline Full Service Groom** - \$60

We are proud to be one of the few groomers in the area to offer cat grooming! When you book a full-service groom, your cat will receive a bath, nail trim, & a thorough brushing out or full "lion cut" depending on what the coat requires.

\*We advise against shaving cats unless absolutely necessary, as shaving risks damage to the coat & changing its texture. We may omit the bath portion of the groom if a cat is struggling to tolerate being handled.

**Nail trim** - \$20

Tired of nails snagging on the carpet or going "click-clack" across the floor? Our groomers can help with that! Nail trims are available for dogs, cats, & even small furry friends, such as guinea pigs & rabbits!

### Grooming Add-Ons

**Blueberry Facial** - \$6 (when added to a full-service groom or bath)

Pamper your pet with our extra-gentle, tear-free Pawpin' Blueberry facial shampoo! Blueberry facials make white pets look even brighter & are great for reducing the look of those pesky tear stains.

**Dremeling (nail grinding)** - \$6 (when added to a full-service groom, bath, or nail trim)

Dremeling provides a smooth finish to a nail trim, helping to eliminate snags & edges

**Short Hair De-Shedding Treatment** - \$5+ (when added to a bath)

Undercoats can build up a mess of loose, dead hair, becoming a major source of shedding. This treatment for short-haired dogs will quickly & easily remove excess undercoat hair. Pricing depends on the size of the dog & the condition of the coat.

**Hair Coloring** - \$25+ (temporary), \$35+ (permanent) (when added to a bath or full-service groom)

Add a pop of color to accent your pet's natural looks! We have every color of the rainbow. Pricing depends on the amount of coverage.

### Getting Started

Appointments are required – please give us a call at (715)-831-1885 to check availability & to book your pet's groom! Our grooming business hours are as follows: Monday-Friday 7:30 am-5:30 pm, Saturday 8 am-12 pm. Appointments are generally available on the half hour starting at 7:30 am Monday-Friday & on the hour starting at 8 am most Saturdays.

## Frequently Asked Questions

### How often should I have my dog groomed?

Grooming requirements vary by breed & the amount of brushing that happens at home—please ask your groomer what grooming regimen would be best for your dog! Generally, every 4-8 weeks is a good rule of thumb. We tend to book out 6-8 weeks for grooming appointments, so we recommend always setting up the next 1-2 appointments in advance.

### How long will the groom take?

Your groomer will give you an approximate check-out time during check-in. Please plan for 3-4 hours.

### Why does grooming take that long?

Every pet receives an entirely 1-on-1 experience with their groomer, from roughing in & bathing, to hand drying & finishing touches. Grooming time also varies depending on breed, size, condition of coat, & cooperation of the pet.

### What are the vaccine requirements?

Proof of a current rabies vaccine is required for all dogs & cats over 6 months of age. Proof must be received by us at least 48 hours prior to the grooming service. Exceptions are made for pets who are medically exempt from vaccines (proof from vet is required). Distemper & bordetella vaccines as well as flea & tick preventative are also recommended.

### What's the cancellation policy?

If you need to cancel or reschedule your appointment, please give us at least 24 hours of notice. We have a two-strike policy: a 100% deposit for future grooming appointments is required after two cancellations with less than 24 hours of notice &/or no-shows.

### What if my dog is matted?

Dog hair tends to form mats at the skin. Because of this, it is very painful & hard on the dog to have matting brushed out—it is even impossible in some cases. The most humane thing to do to a matted dog is shave it—this brings the dog back to square one & gives the owner a good starting point to work on coat maintenance. Once a matted dog has been shaved, they still need to be brought in for grooming within the recommended number of weeks to avoid matting & needing to be shaved again.

### Can you shave my golden retriever/husky/shepherd?

We do not shave double-coated dogs. The top coat actually provides the dog protection from the sun, while the undercoat acts as insulation, keeping the dog cooler in the summer & warmer in the winter. Additionally, shaving a double coat can make it grow back patchy, or not at all. If your double-coated dog seems hot, the best remedy is to brush out as much undercoat as we can.

### Do you express anal glands?

We do not express anal glands because most dogs express them naturally when they go to the bathroom. If your dog is having issues expressing their glands, we recommend they visit the vet.

### Do you pluck ear hair?

We only pluck ear hair at owner's request, as it can do more harm than good. Plucking ear hair leaves the follicles vulnerable to harmful bacteria. We recommend simply having the ear hair cut short to increase airflow.